



Rackheath Primary School
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Headteacher: Mr C Ashman

Monday 25 June 2018

Dear Parents and Carers

2018 Parent Survey

We would like to say a big thank you to all who returned a completed questionnaire. The number of forms returned is up on last year with 38% of parents responding. We would still like the response rate to be higher as it gives us a better reflection of how parents feel about the school. If you would like to provide feedback but do not want to complete a survey please book an appointment with Mr. Ashman or a member of the Governing Body, the school office will be happy to arrange this for you.

The main methods of communication by the school, in the form of text messages and the weekly newsletter were preferred by 86% of those who responded and we are also looking into more efficient ways of maintaining our website, so that more photos from activity days and trips are available to view.

The 2018 results are again really positive. We are especially pleased that:

- 100% agree or strongly agree that their child is well cared for
- 100% agree or strongly agree that their child feels safe
- 100% agree or strongly agree that their child is well taught at the school
- 100% agree or strongly agree that the school is well led and managed
- 99% would recommend the school to another parent.

Last year there were some concerns about the way bullying was being managed and this was negatively scored by 10% of respondents. Mr. Ashman and the staff have been working hard to address these concerns and we are pleased to report that this year, 98% agree or strongly agree that bullying is dealt with effectively.

Some respondents have asked about having a more varied timetable of extra-curricular activities. We understand that provision for the lower school is more limited and this is something that is currently being reviewed and we hope there will be more to offer in the future. It seems appropriate at this point to say that the Governors are particularly proud of the work carried out by the Eco-Committee this year and the wonderful award they received to be crowned the *Eco-Primary School of 2017-18*. We would like to thank Mrs Goddard, Ms. Holmes, Ms. Bartlett and Mr. Ashman for their hard work with the children, to achieve this.

We would also like to thank you, for all the work that you do with your children and in particular helping out with the many sporting and other community events the school gets involved with, either by transporting children and / or supporting them in other ways. It makes a huge difference and is very much appreciated by the Governors, the staff and the children.

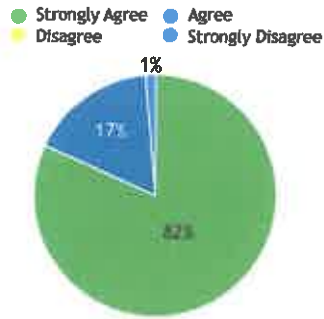
The pie charts over the page show the results of the survey. If you have any concerns or would like to discuss the results please call the office on the number above to make an appointment.

Thank you again for completing the survey and for your continued support of the school. As always you will be kept updated with any planned changes or implementations as a result of the survey.

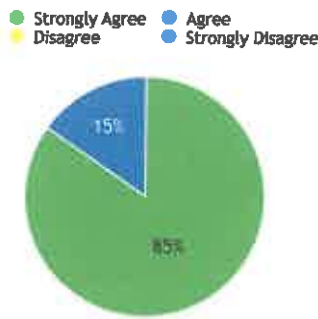
Kind regards

Your Governing Body

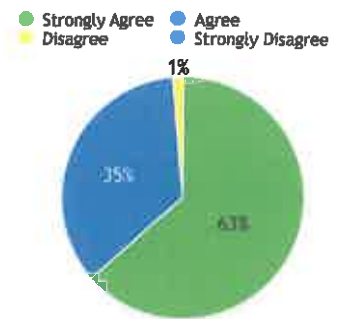
1. My Child is Happy at School



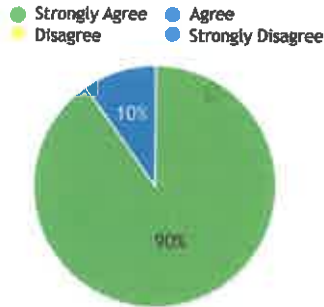
6. The school is well led and managed



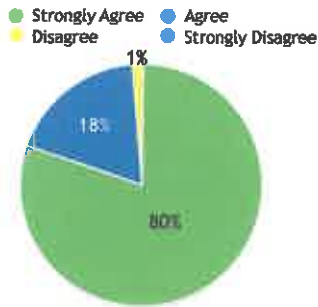
11. Communication at the school is good



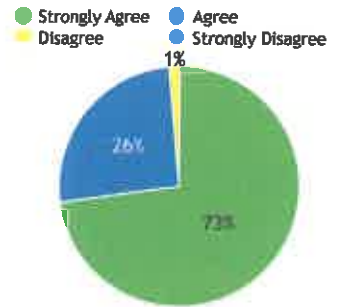
2. I Believe my child is well cared for at school



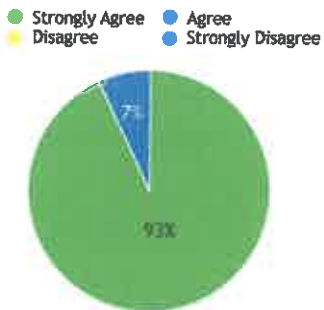
7. The school provides an exciting and stimulating curriculum in and out of the classroom



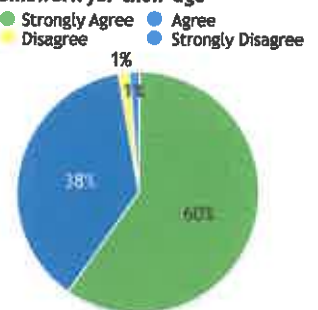
12. The school has good links with members and organisations within the community



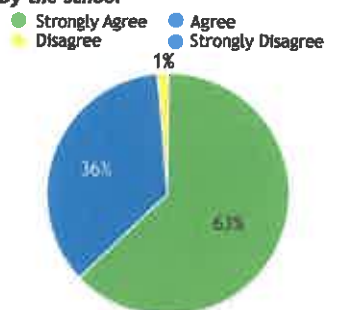
3. My child feels safe at school



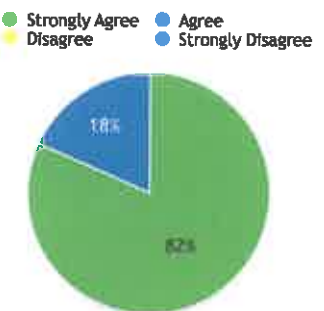
8. My child receives appropriate homework for their age



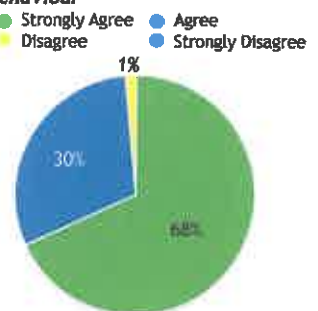
13. My opinion is listened to and valued by the school



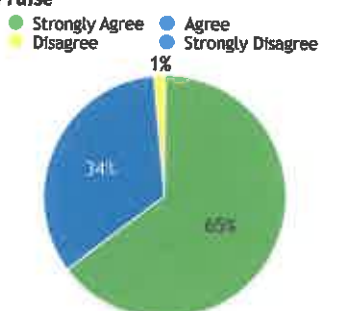
4. My child is well taught at school



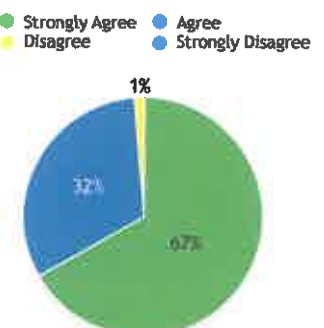
9. The school has high expectations of behaviour



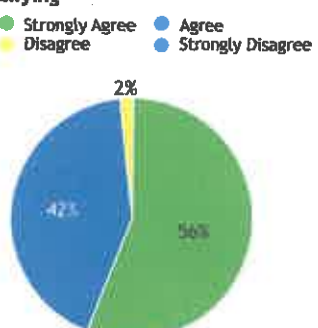
14. The school responds well to any concerns I raise



5. My child makes good progress at school



10. The school deals effectively with any bullying



15. I would recommend the school to another parents

